| EmailINTERNAL | STAKEHOLDERS | 08/11/2023 | OFFICIAL | | |
| --- | --- | --- | --- | --- | --- |
| format | Audience | Date | Classification | | |
|  | | | | | |
| ATO_inline | | | |  |  |



| Digital Identity Services (DIS) {{% appName %}}  Functional and Product Test Closure Memo – {{% Release Name %}} | |
| --- | --- |
| Version 0.1 | |
| attention_pms | direction_pms |
| OFFICIAL | Document Owner:  DCIS -DIS team. |

{% **if** finaltcm %}

APPROVAL/VERSION CONTROL – If Final TCM

| **CURRENT VERSION NUMBER** | | 0.1 | **DATE** | | 17/08/2023 |
| --- | --- | --- | --- | --- | --- |
| **APPROVERS** | | | | | |
| IT Program Manager | Karen Meyer | | Approved/Rejected |  | |
| Digital Business Lead | George Afarian | | Approved/Rejected |  | |
| Delivery Manager | Adam Emerton | | Approved/Rejected |  | |
| Operations Manager | Jason Golik | | Approved/Rejected |  | |
| **REVIEWERS** | | | | | |
| RTE | | | Sanooj Ayyath Kizhakkekkara | | |
| Security Assurance | | | Kam Zaman | | |
| Product Manager | | | Shane Foreman | | |
| Solution Architect | | | Lukas Trevascus | | |
| myID Product Owner | | | Maneesh Mathai Koottunkal | | |
| SIT Test Manager | | | Jenna Jervis | | |
| SIT myID Test Lead | | | Indraneel Davala Venkata | | |

{% else %}

APPROVAL/VERSION CONTROL – If Non Final TCM

| **CURRENT VERSION NUMBER** | | 0.1 | **DATE** | | 30/06/2023 |
| --- | --- | --- | --- | --- | --- |
| **APPROVERS** | | | | | |
| Product Manager | Shane Foreman | | Approved |  | |
| Delivery Lead | Adam Emerton | | Approved |  | |
| **REVIEWERS** | | | | | |
| RTE | Sanooj Ayyath Kizhakkekkara | | Reviewed and accepted {enter date} |  | |
| Product Owner | Maneesh Mathai Koottunkal | | Reviewed and accepted  {enter date} |  | |
| Solution Architect | Lukas Trevascus | | Reviewed and accepted {enter date} |  | |
| Security | Kam Zaman | | Reviewed and accepted {enter date} |  | |

{% endif %}

***Note****: Embedded files, such as email attachments, cannot be opened when viewing this document in a Web Browser. Please open the document in the Word app to open embedded files.*

**VERSION CONTROL**

| **Version** | **Date** | **Author** | **Summary of Change** |
| --- | --- | --- | --- |
|  |  |  |  |

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# Introduction

The purpose of this document is to report the outcome of functional and product testing for myID as part of myIDR7 release by the Jokers team under Digital Identity Services myID.

## Document Scope

The scope of this Test Closure Memo is limited to the testing performed by the Jokers team.

## In Scope

The following work items have been tested as part of the release:

| **Work Item** | **Work Item Type** | **Title** | **Modified Components** |
| --- | --- | --- | --- |
| [**3411021**](http://atotfs01:8080/tfs/TPC01/EST/_workitems/edit/3411021) | Feature | [PI35] myGovID - Support tool - UI/UX improvements | Support Tool  Management Services |
| ...id | PBI | <List all PBIs that include a change to the system. E.g Don’t list PBIs that were investigation, testing, a poc that didn’t end up being included, ...  List each PBI in a separate row.> | ... |

## Configurations

The reviewed and approved configurations used for this work are:

| **Configuration** | **Scope** | **Notes** |
| --- | --- | --- |
| Android 11, Android 12, Android 13, iOS 14.5, iOS 15.2, iOS 16.0 | App FT Automation Regression | Simulators and Emulators |
| Android 13, iOS 16.0 | PT Manual Regression | Physical Devices |
| Android 13, iOS 16.0 | PT Automated Regression and Progression | Simulators and Emulators |
| Edge, Firefox | Support Tool UI Testing | Firefox and Edge are the only browsers supported on ATONet machines. The Support Tool is only used by internal ATO Staff. As such, Chrome is not tested. |
| Edge | Auth SPA | Browsers |

Configuration is not applicable for the backend tests.

## Out of Scope

Regression for the following scenarios are not covered by this TCM:

* …

## Discussion History

{% **if** finaltcm %}

* Be sure to include written evidence for out of scope test phases (approval providers may change in the future):
  + Accessibility -> provided by Product Manager or Product Owner
  + Penetration -> provided by Security Team (Security Impact Assessment)
  + Performance -> provided by Solution Architect
* Templates for the PEN and PERF assessment emails are available here: [**myGovID Template for PERF and PEN Assessments.docx**](https://atooffice.sharepoint.com/:w:/s/ESTDDDigitalIdentityProgram/EdnAsE91Q1ZKu9e06eWD6uwB5uQIvdJ1wunTe8kIg8TZhw?e=hZ1g9p)
* **Important:** If the scope of a release increases you will need to re-request the above evidence for the updated scope

| **Ref #** | **Issues/ Question/**  **Meeting** | **Discussion Matter** | **Personnel Contacted** |
| --- | --- | --- | --- |
| 1 |  |  |  |

{% endif %}

## Assumptions

The table below lists the assumptions upon which this document is based.

| **Ref #** | **Assumption** |
| --- | --- |
| 1 | Accessibility, Compatibility (App only), Penetration, and Performance testing are not in scope of this TCM. They will be included in the final TCM provided by SIT. Compatibility testing of the Support Tool UI has been performed, as described in Section 3. |

## Package version/s

Testing has been performed on the following package versions.

**myID**

Tech leads will provide the following table, and upload them to the ‘Releases’ folder in sharepoint. It will typically be in the ‘Manifest’ folder. Copy and paste the table.

| **Services** | **Build Version** | **DB Version** | **DB Deployment** |
| --- | --- | --- | --- |
| App (Android) | 1.13.2.0 |  |  |
| App (iOS) | 1.13.0.2 |  |  |
| OpenId Server | 1.6.22.338 |  |  |
| AuthSpa.Api | 2.1.81.1 |  |  |
| AuthSpa.UI | 2.2.260.2 |  |  |
| Credential Service | 2.1.404.1 |  |  |
| **Event Service** | **2.5.50.4** | 2.4.175.2 | No |
| Identity Management Service | 2.4.196.1 (API)  2.4.195.1 (Windows Service) |  |  |
| **Outbound** | **2.2.163.5 (API)**  2.2.154.3 (Windows Service) | 2.1.26.4 | No |
| Proof of Identity Service | 2.7.225.4 (Redeploy) | 2.4.123.3 | No |
| DVS Service | 1.3.31.1 |  |  |
| FVS Callback Service | 2.0.305.1 |  |  |
| **System Service** | **3.0.352.3** | 2.5.39.1 | No |
| AWS SNS and SQS | 2.0.11.1 |  |  |
|  |  |  |  |
| Support Tool Client | 1.7.82.4 | N/A | N/A |
| Management Service | 3.5.34.1 | N/A | N/A |

|  | New Deployment |
| --- | --- |

**External Dependencies**

*Authors: The info you need is available at the following urls (depending on your test env)*

[***https://mygovidanon.acc.ato.gov.au/moonbird/diagnostics***](https://mygovidanon.acc.ato.gov.au/moonbird/diagnostics)

[***https://mygovidanon2.acc.ato.gov.au/moonbird/diagnostics***](https://mygovidanon2.acc.ato.gov.au/moonbird/diagnostics)

*Note, the URLs are only available internally.*

| **Dependency** | **Version** |
| --- | --- |
| ISF for myID | Service Name: mygovid, Service Version: 10.0.0, Assembly Version: 10.0.5.21 |

## Change Request

{% **if** finaltcm %}

*Authors: Check with tech lead/scrum master*

{% else %}

N/A. To be provided by SIT in final TCM.

{% endif %}

## References

| **Name** | **Description** |
| --- | --- |
| [TA210 - myGovId.docx](https://atooffice.sharepoint.com/:w:/r/sites/EST-Production-Library/Production_Documents/TA210%20-%20myGovId.docx?d=wd78253d81cd946baa41d02c9a063808b&csf=1&web=1&e=PzdaTx) | Defines the high-level solution architecture for the myID system. |

# Defects

## Introduced Defects

If introduced defects:

The following are defects that will be introduced to production.

| **ID** | **Work Item type** | **Title** | **Severity** | **Risk** | **User impact described by**   **Product Owner** |
| --- | --- | --- | --- | --- | --- |
|  |  |  |  |  |  |

If no introduced defects:

Testing has not found any defects that will be introduced with this release.

## Uncovered Defects

**IMPORTANT: What counts as an ‘uncovered defect’?**

* **Each defect that is found to already exist in production should be listed as an uncovered defect in the next ‘applicable’ TCM. ‘Applicable’ means the TCM includes changes to at least one of the components to which the bug is related (e.g. if the bug is for POI, it should be listed in the next TCM for POI)**
* **If a release is cancelled or rescheduled to go after a different release, the defects need to go in the next applicable TCM (e.g. release R24.4 and R24.5 both had POI changes. R24.4 was cancelled, so defects listed as uncovered in the R24.4 TCM were listed as uncovered in R24.5).**

If uncovered defects:

The following are defects that already exist in production but were uncovered whilst testing this release.

| **ID** | **Work Item type** | **Title** | **Severity** | **Risk** | **User impact described by**   **Product Owner** | **Uncovered in this release?** |
| --- | --- | --- | --- | --- | --- | --- |
|  |  |  |  |  |  | Say ‘Yes’, or ‘No - found when testing <release>’.  If the answer is ‘yes’ for all rows in the table, please delete this column entirely. |

If no uncovered defects:

Testing has not uncovered any defects that already exist in production.

## Open Defect Count

Notes for authors:

* You can find the numbers by clicking the link for the bug dashboard
* Please make sure to enter the ‘date extracted’ in case we later need to explain the difference between the previous tcm and current tcm. Knowing the dates allows us to look at all bug work items that have changed since the previous tcm.

This section provides a count of open myID defects by severity.

The complete list of open defects is available in the [myGovID Bugs - Total - Boards (azure.com)](https://dev.azure.com/atoado/EST/_queries/query/4ca7a9e5-49f4-4242-afb8-ee9a1b93eb9d) query on the [Bugs dashboard - Overview (azure.com)](https://dev.azure.com/atoado/EST/_dashboards/dashboard/662eb301-22b9-4f34-9f7f-76ce8a3bcf6a).

| **TCM** | **Date Extracted** | **1 – Critical** | **2 – High** | **3 – Medium** | **4 – Low** |
| --- | --- | --- | --- | --- | --- |
| Previous TCM (<release name>) | <enter date, e.g 26/06/2024> | 0 | 3 | 114 | 78 |
| Current TCM | <enter date, e.g 26/06/2024> | 0 | 3 | 115 | 76 |
| Difference |  | +0 | +0 | +1 | -2 |

*Please note: ’Previous TCM’ is the TCM most recently reviewed and accepted.*

This release includes fixes for <count> open defects.

# Test Closure Statement

The following phases of testing have been covered.

| **Phase** | **Environment** | **Notes** |
| --- | --- | --- |
| {%tr for tcs in tcsSummary %} | | |
| {{ tcs.PhaseName }} | {{ tcs.Environment }} | {{ tcs.Notes }} |
| {%tr endfor %} | | |

**Status Explanation:**

Status and meaning used in this document, aligning with the status used in the test automation software.

| **Status** | **Applies To** | **Meaning** |
| --- | --- | --- |
| Passed | Test Cases and Test Suites | Executed and passed. |
| Failed | Test Cases | Test case was executed and failed. There is an existing or new bug. |
| Skipped | Test Cases | Test case was not run, and a reason is documented. |
| Conditional | Test Suites | Test suite includes test outcomes of either ‘Failed’ or ‘Skipped’. The outcomes are attributed to bugs that have been accepted (either for previous releases or this release). |

| Component | Suite | Link | Status | Passed | Failed | Skipped | Total |
| --- | --- | --- | --- | --- | --- | --- | --- |
| {%tr for bft in BackendFunctionalTesting %} | | | | | | | |
| {{ bft.ComponentName }} |  | {{ bft.suiteLink }} | {{ bft.Status }} | {{ ResultSummary.Counters.passed }} | {{ ResultSummary.Counters.failed }} | {{ ResultSummary.Counters.aborted }} | {{ ResultSummary.Counters.total }} |
| {%tr endfor %} | | | | | | | |
|  |  |  | **Total** |  |  |  |  |
|  |  |  | **Percentage** |  |  |  |  |

| **ID** | **Test Case** | **Result** | **Reason** |
| --- | --- | --- | --- |
| {%tr for tre in TestResults %}  {% **if** tre.Outcome != “Passed” %} | | | |
| {{ tre.testcaseID  }} | {{ tre.testName  }} | Failed | TODO |
| {% endif %}  {%tr endfor %} | | | |

| **ID** | **Test Case** | **Result** | **Reason** |
| --- | --- | --- | --- |
| {%tr for tde in TestRandD %}  {% **if** tde.Outcome != “Passed” %} | | | |
| {{ tde.testcaseID  }} | {{ tde.testName  }} | {{ tde.Outcome  }} | TODO |
| {% endif %}  {%tr endfor %} | | | |
|